Services: The service and equipment associated with the service

Start: Year the equipment was purchased.

Status: Okay, failing, abandoned, etc

VTR: Value to the residents that use the service.

Use: Approximate peak number of residents that use the service.

Rate: Days out of the year 365, 52, 12, seasonal = 100

| **Services** | **Start** | **Status** | **VTR** | **Use** | **Rate** | **Budget** | **Comment** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Smart TV Grande Ball Room | 2018 | New | High | 20 | 365 |  |  |
| Smart TV Internet | 2018 | Issue |  |  |  |  | WIFI is not working well |
| TV Exercise Room | 2009 | Okay | High | 50 | 365 |  |  |
| Smart TV Conference Room | None |  | Low | 8 | 12 |  |  |
| Smart TV Game Rooms | None |  | Med | 50 | 365 |  |  |
| PA System Grande Ball Room | 2009 | Okay | Med | 140 | 52 |  |  |
| Speakers Grande Ball Room | 2009 | Okay | Med | 140 | 52 |  | Need to be properly installed |
| Wireless Speakers Grande Ball Room | None |  |  |  |  |  | Investigate commercial wireless speakers that support a hall of 100+ people |
| Clubhouse Radio | 2009 | Issues | Med | 100 | 365 |  | Unable to access when office closed |
| Clubhouse CD Player | 2009 | Issues |  |  |  |  | Disconnected? |
| Clubhouse Amplifier | 2009 | Issues |  |  |  |  | Disconnected? |
| Clubhouse Satellite Radio | None |  |  |  |  |  |  |
| Portable Blue Ray Players | None |  |  |  |  |  |  |
| Heater Air Cond Smart Thermostats | None |  | None | - | - |  |  |
| Smart lights on/off | None |  | None | - | - |  |  |
| Access Control Indoor Pool | 2009 |  | Low | 100 | 100 |  | Mechanical with Paper vs. electronic |
| Access Control Outdoor Pool | 2009 |  | Low | 100 | 100 |  | Mechanical with Paper vs. electronic |
| Access Control Bocce | 2009 |  | Low | 100 | 100 |  | Mechanical with Paper vs. electronic |
| Access Control Tennis Pickle Ball | 2009 |  | Low | 100 | 100 |  | Mechanical with Paper vs. electronic |
| WIFI Pool Area | None |  | Low |  |  |  | Need to confirm with community survey |
| WIFI Grande Ball Room | None |  | Low |  |  |  | Need to confirm with community survey |
| WIFI Club Rooms | None |  | Low |  |  |  | Need to confirm with community survey |
| Office Records Local Electronic Archive | None |  | None | - | - |  |  |
| Office Records Offsite Electronic Archive | None |  | None | - | - |  | Need disaster recovery approach |
| Community News Letter | 2009 | Sporadic | High | 800 |  |  | Some is electronic some is paper |
| Community Flyers | 2009 | Okay | High | 800 |  |  |  |
| Email Event Notifications | 2015 | Check | High | 800 |  |  | Is Email tracking enabled? Do we care? |
| Community Website | None |  | High | 600 | 365 |  | Need to confirm with community survey |
| Resident VGEM email addresses | None |  | Low |  |  |  |  |
| Community Social Media Presence | None | Unknown | Low |  |  |  | Do we need to monitor? |
| Wired Fire Alarm | 2009 | Okay | None | - | - |  |  |
| Wired Intrusion Alarm | 2015 | Okay | None | - | - |  |  |
| Community Street Cameras 1-4 | None |  | None | - | - |  | To help after crime events |
| Equipment to Support Community Technology Classes | None |  | Low | 10 | 12 |  | The idea is to facilitate anyone that wants to offer a class: smart phone tricks, tablet computer, social media, PC, email, website maintenance. We normally think Grande Ball room but Conference Room or other more cozy rooms might be better. This means a TV. |
| Comcast TV | 2009 | Issue | Med |  |  |  | What did we pay for what are we getting, what are the viewing rights |
| Comcast Music | None | Issue | Med |  |  |  | Is this is part of our bundle |
| Comcast TV On Demand | None |  |  |  |  |  |  |
| Comcast TV DVR | None |  |  |  |  |  |  |
| Comcast Internet |  |  |  |  |  |  |  |
| Movie Licensing | None |  |  |  |  |  |  |
| AV Committee | None |  |  |  |  |  |  |
| Verizon Phone 1 Office | 2009 | Okay | None | - | - |  |  |
| Verizon Phone 2 Fax | 2009 | Okay | None | - | - |  |  |
| Verizon Phone 3 Pool Outdoor | 2009 | Issue | None | - | - |  |  |
| Verizon Phone 4 Pool Indoor | 2009 | Issue | None | - | - |  |  |
| Verizon Phone 5 Alarm | 2009 | Issue | None | - | - |  |  |
| Verizon Phone 6 Fire | 2009 | Issue | None | - | - |  |  |
| Conference room phone | None |  | None | - | - |  | Use Phone 1 line |
| Door Entry System 2 | 2016 | Okay | None | - | - |  | Card entry, not sure what happens during power failure of system failure |

**Tech team guiding principles**

To investigate and implement technologies that improve the quality of life for residents

To not misuse technology where residents are engaged in useless activity, waste time, are harassed, intimidated or perceive loss of freedom or liberty when using HOA assets

To review and ensure that existing technologies are working, useful, and sustainable

To ensure that security related technologies are not applied except after extensive review and significant community involvement

To periodically engage in community outreach where technology suggestions are requested via email