

Technology Services

February 7, 2018

Services: The service and equipment associated with the service

Start: Year the equipment was purchased.

Status: Okay, failing, abandoned, etc

VTR: Value to the residents that use the service.

Use: Approximate peak number of residents that use the service.

Rate: Days out of the year 365, 52, 12, seasonal = 100

Services	Start	Status	VTR	Use	Rate	Budget	Comment
Smart TV Grande Ball Room	2018	New	High	20	365		
Smart TV Internet	2018	Issue					WIFI is not working well
TV Exercise Room	2009	Okay	High	50	365		
Smart TV Conference Room	None		Low	8	12		
Smart TV Game Rooms	None		Med	50	365		
PA System Grande Ball Room	2009	Okay	Med	140	52		
Speakers Grande Ball Room	2009	Okay	Med	140	52		Need to be properly installed
Wireless Speakers Grande Ball Room	None						Investigate commercial wireless speakers that support a hall of 100+ people
Clubhouse Radio	2009	Issues	Med	100	365		Unable to access when office closed
Clubhouse CD Player	2009	Issues					Disconnected?
Clubhouse Amplifier	2009	Issues					Disconnected?
Clubhouse Satellite Radio	None						
Portable Blue Ray Players	None						
Heater Air Cond Smart Thermostats	None		None	-	-		
Smart lights on/off	None		None	-	-		
Access Control Indoor Pool	2009		Low	100	100		Mechanical with Paper vs. electronic
Access Control Outdoor Pool	2009		Low	100	100		Mechanical with Paper vs. electronic
Access Control Bocce	2009		Low	100	100		Mechanical with Paper vs. electronic
Access Control Tennis Pickle Ball	2009		Low	100	100		Mechanical with Paper vs. electronic
WIFI Pool Area	None		Low				Need to confirm with community survey
WIFI Grande Ball Room	None		Low				Need to confirm with community survey
WIFI Club Rooms	None		Low				Need to confirm with community survey
Office Records Local Electronic Archive	None		None	-	-		
Office Records Offsite Electronic Archive	None		None	-	-		Need disaster recovery approach
Community News Letter	2009	Sporadic	High	800			Some is electronic some is paper

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Services	Start	Status	VTR	Use	Rate	Budget	Comment
Community Flyers	2009	Okay	High	800			
Email Event Notifications	2015	Check	High	800			Is Email tracking enabled? Do we care?
Community Website	None		High	600	365		Need to confirm with community survey
Resident VGEM email addresses	None		Low				
Community Social Media Presence	None	Unknown	Low				Do we need to monitor?
Wired Fire Alarm	2009	Okay	None	-	-		
Wired Intrusion Alarm	2015	Okay	None	-	-		
Community Street Cameras 1-4	None		None	-	-		To help after crime events
Equipment to Support Community Technology Classes	None		Low	10	12		The idea is to facilitate anyone that wants to offer a class: smart phone tricks, tablet computer, social media, PC, email, website maintenance. We normally think Grande Ball room but Conference Room or other more cozy rooms might be better. This means a TV.
Comcast TV	2009	Issue	Med				What did we pay for what are we getting, what are the viewing rights
Comcast Music	None	Issue	Med				Is this is part of our bundle
Comcast TV On Demand	None						
Comcast TV DVR	None						
Comcast Internet							
Movie Licensing	None						
AV Committee	None						
Verizon Phone 1 Office	2009	Okay	None	-	-		
Verizon Phone 2 Fax	2009	Okay	None	-	-		
Verizon Phone 3 Pool Outdoor	2009	Issue	None	-	-		
Verizon Phone 4 Pool Indoor	2009	Issue	None	-	-		
Verizon Phone 5 Alarm	2009	Issue	None	-	-		
Verizon Phone 6 Fire	2009	Issue	None	-	-		
Conference room phone	None		None	-	-		Use Phone 1 line
Door Entry System 2	2016	Okay	None	-	-		Card entry, not sure what happens during power failure of system failure

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Tech team guiding principles

To investigate and implement technologies that improve the quality of life for residents

To not misuse technology where residents are engaged in useless activity, waste time, are harassed, intimidated or perceive loss of freedom or liberty when using HOA assets

To review and ensure that existing technologies are working, useful, and sustainable

To ensure that security related technologies are not applied except after extensive review and significant community involvement

To periodically engage in community outreach where technology suggestions are requested via email