

Hello,

Meeting Notes:

- There was a demo of a HOA website: <http://caminodelmar.ismynest.com>
- The website appears to be modern and covers social, HOA, security, personal profile settings, ticket submissions etc.
- The website uses community management software: <http://www.ismynest.com>
- The website is maintained by the community manager
- Cost appears to be \$400 per month but it is unclear what the cost covers (e.g. labor, software use, etc)

After Meeting Comments (paraphrased):

- TT person #1: Whatever we do it should be simple
- TT person #2: This is part of a broader issue
- TT person #2: I don't understand what our management company does for \$140,000 per year, seems like they should provide a great website
- TT person #2: A link was previously provided as part of a technology solution that happens to be a large management company

This is the previously provided technology solution main page: <https://www.associaonline.com> (the link to technology solutions are inside this site). They are managing 9000 communities: <https://www.associaonline.com/locations>.

After speaking with Abe this evening about our current email announcements I think we are working way too hard and that there is something very wrong.

This takes me back to the first comment: Whatever we do / recommend it should be simple.

Walt

\*\*\*